

Dear Parent

We are excited to inform you of a new application which has been made available by our text and email software providers, Schoolcomms. They have released a smartphone app called the 'School Gateway'. One distinct advantage of this application is that it behaves exactly the same as text messaging without incurring any cost to yourself or us, you will receive messages via the app instead of the usual text. Being completely free, we would like to encourage you to download this app onto your ipad / tablet / smartphone for receiving future messages from Caroline Chisholm School. There is no cost to us sending and in turn no cost to you when replying.

Step 1 – Navigate to Google Play or the Apple App Store and download the 'School Gateway' app

Step 2 - Select 'I'm a new user', enter your email and mobile number – your PIN number will then be sent to your phone

Step 3 - Enter your PIN and login

You will now receive messages from us through the smartphone app. Your phone will buzz/ring just like the arrival of a text. You will;

- receive instant notification of messages
- receive messages even when there is no mobile signal – provided you're connected to Wi-Fi
- not be charged for sending replies back to the school
- be able to store and receive messages all in one place

If your mobile phone isn't able to download the app, we will continue to send messages via text instead. Unfortunately the app is not as yet available for windows phones but Schoolcomms may develop this in the future as demand increases.

If at any time you wish to revert back to receiving conventional texts this is simply resolved by logging out of the app. Please ensure you log out of the app before deleting from your device.

Secondary: 01604 669200 **Primary:** 01604 669210 **Website:** www.ccs.northants.sch.uk

Principal: David James **Vice Principals:** Andrew Fisher Katherine Patterson Gary Wakefield

Caroline Chisholm Education Trust is a charity and a company limited by guarantee, registered in England and Wales with company number 7638756 whose registered office is at:

The Wooldale Centre for Learning, Wootton Fields, Northampton NN4 6TP